

# Modified Operating Hours & Safe Management Measures

Effective on June 19, 2020

All measures will be in place until further government advisories are announced.

## **SAFE MANAGEMENT MEASURES**

### **TRACETOGETHER APP OR TOKEN**

- The Singapore Government has made it mandatory to check in with the TraceTogether app or token at all public venues in Singapore by the end of December 2020.
- Other options for checking in with SafeEntry, such as by scanning the SafeEntry QR code with your phone camera, the Singpass mobile app, or the bar codes on your Identification Card will no longer be available once the TraceTogether-only SafeEntry is implemented.
- More info [here](#).

### **SAFE DISTANCING**

- A one-meter buffer spacing has been implemented between tables/groups and in queues.
- Group sizes for all activities and programs are limited to five persons. This applies to dining at restaurants.
- Tables and seats for different groups of diners must be at least one meter apart.
- Outlet capacity will be reduced to ensure safe distancing and avoid crowding.

### **SAFE DISTANCING AMBASSADORS**

- Members must follow the guidance of The Club's Safe Distancing Ambassadors, who will ensure adherence to The Club's Safe Management Measures, which are in line with regulatory requirements.

### **SAFEENTRY**

- Members must facilitate contact tracing by registering their entry or exit or

scanning a QR code to Check In or Check Out when they enter or leave The Club.

- With the implementation of SafeEntry, Members will not be required to submit Travel and Health Declarations.

### **MEMBER ENTRY AND EXIT POINTS**

- Member entry points will be at the Claymore Hill main lobby entrance and the turnstile entrance at the car park for Members arriving by foot, and at the car park entrance for Members arriving by car.
- The Scotts Road entrance will be for Member exit only.

### **ACCESS CONTROL**

- Members must carry their card and tap in at all access-controlled entry points to enter The Club.

### **FACE MASKS**

- All Members and their families must wear a face mask at all times, except when exercising, dining or during selected spa services.
  - o Face masks must be worn immediately after each sip of drink.
  - o Face mask must be worn at all times while on the phone.

### **FACE MASKS (CONT'D)**

- o Face masks must be worn at all times when moving from outlet to outlet.
- o Face masks must be worn immediately before and after playing sports or working out.
- o Face masks must be worn at all times in the Gym locker rooms after shower.

## **SAFE MANAGEMENT MEASURES (CONT'D)**

The Safety Management Measures are mandated by the government and we urge all Members to comply. Penalties for non-compliance are serious, not only for individual offenders but for the rest of the Club community. We face the potential risk of Clubhouse closure if non-compliance is found.

### **PERSONAL HYGIENE**

- Members are encouraged to practice good personal hygiene, either by washing hands frequently and thoroughly with soap, or by using the hand sanitizing stations that are readily available throughout the Clubhouse.

### **RESERVATIONS-ONLY USAGE OF SHARED FACILITIES**

- Reservations-only, advanced booking will be introduced for shared facilities with capacity limits like the Gym, Swimming pool, The Quad and The Quad Poolside, in order to facilitate Member access and avert long wait time.

### **GYM ETIQUETTE**

- Members must disinfect all Gym equipment, including machines, free weights, and exercise mats, immediately after use, using the disinfectant wipes that are conveniently located within the Gym.

### **GUEST ACCESS TO THE CLUB**

- Club access will be available to Guests of Members, Members, registered children under the age of 12 (accompanied by their parents), registered Junior Members, registered Visiting Members, Senior Dependent Pass holders, and registered amahs or drivers.
- Registered card-carrying amahs may bring Members' children to Club programs and camp activities.
- Registered drivers may drive Members' cars into The Club car park and wait at the designated waiting area.

### **DELIVERY SERVICES**

- TAC2Go! (food & beverage takeaway and delivery service) and Essentials2Go! (delivery service for groceries, gourmet products, wines and home car items from sên Spa) will continue to operate post-reopening. Click [here](#) to order online.

### **TELECOMMUTING**

- The Club's administrative departments will continue to work on split team work arrangements, with some working from home, in accordance with the Singapore Government's mandate for telecommuting to remain the default for all businesses where feasible.

### **SOCIAL RESPONSIBILITY**

- Members must play their part and exercise social responsibility to keep Singapore and The Club community safe. Members shall not come to The Club if:
  - o You are staying with someone who is serving a Stay-Home Notice.
  - o You or your family members have returned from overseas travel within the last 14 days.
  - o You or your family members are unwell or have a medical certificate that requires or recommends that they stay home for at least five days.
  - o You or your family members have had prolonged interaction with someone who has or is suspected of having COVID-19.

### **MEMBERS RETURNING FROM OVERSEAS**

Your safety is our priority. Members who visit The Club after returning to Singapore via the Reciprocal Green Lane are required to present their official medical certificate indicating their negative COVID-19 test result before entry into The Club is permitted. The Club reserves the right to deny entry to Members who fail to comply with this regulation. Check [gov.sg](http://gov.sg) for more information.

Outlet	Revised Operating Hours	Capacity	Restrictions/Measures
Clubhouse	7:00 a.m. – 10:00 p.m. daily  Car park: 5:45 a.m. – 9:30 p.m. daily	NA	<ul style="list-style-type: none"> <li>• Entry by Claymore and carpark entrance only.</li> <li>• Exit via Scotts Road turnstile will be activated from 7:00 a.m. to 10:00 p.m. daily.</li> <li>• All F&amp;B outlets now welcome Guests of Members daily. No access for guests for all other outlets on Saturdays, Sundays and Public Holidays.</li> <li>• Members staying with anyone who has been issued a Stay-Home Notice (SHN), shall not come to The Club.</li> <li>• If you or your family have travelled within the past 14 days, the whole family shall not come to The Club, until you have cleared 14 days from date of arrival in Singapore.</li> </ul>
The Galbraith Room	Closed until further notice	NA	<ul style="list-style-type: none"> <li>• No meetings, meal service, gatherings or live events until Phase 3.</li> </ul>
Central	7:00 a.m. – 7:00 p.m. daily (All offerings)	28	<ul style="list-style-type: none"> <li>• Breakfast served daily.</li> <li>• Queue markers in place to promote safe distancing at the counter.</li> <li>• All F&amp;B outlets now welcome Guests of Members daily.</li> </ul>
Grillhouse	Sunday to Thursday 11:00 a.m - 9:00 p.m. (last food order at 8:30 p.m.)  Friday and Saturday 11:00 a.m. - 9:30 p.m. (last food order at 9:00 p.m.)	80	<ul style="list-style-type: none"> <li>• Queue markers in place to promote safe distancing at the counter.</li> <li>• All F&amp;B outlets now welcome Guests of Members daily.</li> </ul>

Outlet	Revised Operating Hours	Capacity	Restrictions/Measures
Tradewinds	Sunday - Thursday 8:00 a.m. - 9:00 p.m. (last order at 8:30 p.m.)  Friday and Saturday 8:00 a.m. - 10:00 p.m. (last order at 9:30 p.m.)	128	<ul style="list-style-type: none"> <li>• Buffet suspended.</li> <li>• All F&amp;B outlets now welcome Guests of Members daily.</li> </ul>
The 2 <sup>nd</sup> Floor	Lunch: Tuesday to Sunday 12:00 p.m. - 2:30 p.m. (last order at 2:00 p.m.)  Dinner: Tuesday to Sunday 6:00 p.m. - 10:00 p.m. (last order at 9:30 p.m.)	113	<ul style="list-style-type: none"> <li>• All F&amp;B outlets now welcome Guests of Members daily.</li> </ul>
Union Bar	12:00 p.m. - 10:00 p.m. daily (last order at 9:30 p.m.)	86	<ul style="list-style-type: none"> <li>• No screening of programs on the TVs.</li> <li>• No live music.</li> <li>• All F&amp;B outlets now welcome Guests of Members daily.</li> </ul>
The Gourmet Pantry	11:00 a.m. – 8:00 p.m. daily	NA	
Essentials	8:00 a.m. – 9:00 p.m. daily	NA	
sên Spa	Mondays to Saturdays: 9:00 a.m. – 8:00 p.m.  Sundays and Public Holidayss: 9:00 a.m. – 6:00 p.m.	23: Hair Salon – 8 Nail Salon – 5 Treatment Rooms – 7 Reception – 3  Total: 45 including staff	<ul style="list-style-type: none"> <li>• All services available.</li> <li>• Face masks are mandatory &amp; must be worn at all times, except during facials.</li> <li>• Seat requests are not permitted &amp; multiple services cannot be done simultaneously.</li> </ul>

Outlet	Revised Operating Hours	Capacity	Restrictions/Measures
Thinkspace – The Commons	8:00 a.m. – 10:00 p.m. daily  Manned hours: 9:00 a.m. – 7:00 p.m. daily	Total including staff – 18	
Thinkpace-Business Center	8:00 a.m. – 10:00 p.m. daily  Manned hours: 9:00 a.m. – 7:00 p.m. daily	26: Phone Booths – 4 Sofa Seats – 11 Work Stations – 3 PCs – 8	<ul style="list-style-type: none"> <li>• Meeting rooms at Thinkspace are open to Guests of Members from Mondays to Fridays.</li> </ul>
Thinkpace-Library	9:00 a.m. – 7:00 p.m. daily	Total including Staff – 20	<ul style="list-style-type: none"> <li>• Members to observe safe distancing measures when browsing and using the seating spaces.</li> <li>• Seating spaces will only be available from 9:00 a.m. – 7:00 p.m..</li> <li>• Each Member will be limited up to a two-hour restriction.</li> <li>• Capacity is capped at 20 pax.</li> <li>• Sign in/out with the librarian.</li> <li>• Members will be advised of the next available timing if the Library is full.</li> <li>• Members to inform the team if they would like to be placed on the waitlist.</li> <li>• Email <a href="mailto:library@amclub.org.sg">library@amclub.org.sg</a> for book reservation. All reservation pick-ups will be via Thinkspace counter.</li> </ul>

Outlet	Revised Operating Hours	Capacity	Restrictions/Measures
The Bowling Alley	<p>Monday to Thursday/ PH 10:00 a.m. – 7:00 p.m.</p> <p>Friday 1:00 p.m. – 10:00 p.m.</p> <p>Saturday 10:00 a.m. – 10:00 p.m.</p> <p>Sunday/ Eve of Public Holidayss 10:00 a.m. – 10:00 p.m.</p>	<p>4 per lane</p> <p>Total including Staff – 10</p>	<p>With effect Dec 01 (with a review monthly)</p> <ul style="list-style-type: none"> <li>• Guests of Members are allowed to use the premise from Mondays to Fridays.</li> <li>• Reservations are required (Phone or walk in)</li> <li>• The Club's 'No Guest Policy' applies for this outlet on Saturdays, Sundays and Public Holidays.</li> <li>• Only two lanes will be opened.</li> </ul> <p>For other hours before or after the times stated, Members could call 6739 4392 or email <a href="mailto:bowling@amclub.org.sg">bowling@amclub.org.sg</a> for more information.</p>
The Quad	<p>Monday to Thursday 12:00 p.m. – 7:00 p.m.</p> <p>Friday 12:00 p.m. – 10:00 p.m.</p> <p>Saturday 8:30 a.m. – 10:00 p.m.</p> <p>Sunday 8:30 a.m. – 7:00 p.m.</p>	<p>Total including Staff – 20</p>	<ul style="list-style-type: none"> <li>• Members may book via the Joga mobile app, seven days in advance.</li> <li>• Each Member is allowed to book a maximum of one hour.</li> <li>• A maximum of two kids per Membership account is allowed.</li> <li>• No-show charges are in place. They are \$1.50 for 30 minutes and \$3.00 for an hour.</li> <li>• During peak periods, we will release bookings after 15 minutes if Members are not there.</li> <li>• The Screening Room is not operational.</li> <li>• Guests of Members are allowed to use the premise from Mondays to Fridays.</li> <li>• Reservations are required.</li> <li>• The Quad is open to Guests of Members from Mondays to Fridays.</li> </ul>
The Quad Poolside	<p>Monday to Thursday &amp; Sunday 8:30 a.m. – 7:00 p.m.</p> <p>Friday to Saturday 8:30 a.m. – 8:00 p.m.</p>	<p>Total including Staff – 10</p>	<ul style="list-style-type: none"> <li>• Members may book via the Joga mobile app, seven days in advance.</li> <li>• Each Member is allowed to book a maximum of one hour.</li> <li>• A maximum of two kids per Membership account is allowed.</li> <li>• Guests of Members are allowed to use the premise from Mondays to Fridays.</li> <li>• Reservations are required.</li> <li>• The Club's 'No Guest Policy' applies for this outlet on Saturdays, Sundays and Public Holidays.</li> </ul>

Outlet	Revised Operating Hours	Capacity	Restrictions/Measures
Swimming Pools	Daily 7:00 a.m. – 10:00 p.m.  Lifeguard hours: 8:00 a.m. – 8:00 p.m. daily	Lap Pool - 37  Recreational pool - 7  Baby pool - 1	<ul style="list-style-type: none"> <li>Pool capacity will be capped and details will be announced when available.</li> <li>To ensure adherence to capacity limits, Members should book in advance by calling 6739-4312.</li> <li>We are awaiting clarity on the resumption of swim lessons and this will be announced as soon as details are available.</li> <li>Senior squad training is from 5:30 a.m. - 7:00 a.m. Minimum of one lane will be available for lap swimmers.</li> <li>Relaxation of guest policy on weekdays, excluding PH, 12:00 p.m. - 4:00 p.m., with effect from December 24.</li> </ul>
Gym	Mondays to Fridays: 6:00 a.m. – 9:00 p.m.  Saturdays, Sundays and Public Holidayss: 6:00 a.m. – 8:30 p.m.	Cardio Free weights Studio - Max 50	<ul style="list-style-type: none"> <li>Some lockers will not be available.</li> <li>Relaxation of guest policy on weekdays, excluding PH, 12:00 p.m. - 4:00 p.m., with effect from December 24.</li> </ul>
Tennis	Mondays to Fridays 6:00 a.m. – 10:00 p.m.	Per court – 4 Lessons/per court – 6 (Including 1 instructor)	<ul style="list-style-type: none"> <li>Classes are capped at five participants, including the instructor.</li> <li>Relaxation of guest policy on weekdays, excluding PH, 12:00 p.m. - 4:00 p.m., with effect from December 24.</li> </ul>
Squash	Saturdays, Sundays and Public Holidayss 6:30 a.m. – 10:00 p.m.	Court – 2	<ul style="list-style-type: none"> <li>Classes are capped at one member and an instructor (kids/adults).</li> <li>Relaxation of guest policy on weekdays, excluding PH, 6:00 a.m. - 10:00 p.m., with effect from December 24.</li> </ul>
All social activities		4	<ul style="list-style-type: none"> <li>Only classes that have small cohorts with a maximum capacity of four will be allowed (E.g. SAT Prep course).</li> <li>Virtual programs and activities will continue for adults and youth (E.g. Trivia, Culinary, Classes)</li> <li>Due to safety measures, birthday parties will only be available virtually.</li> </ul>